

INROBLE® BRAKE PADS LIMITED WARRANTY

Limited Warranty

Inroble International Inc. ("Inroble") warrants to the commercial party (the "Purchaser") purchasing **Inroble® Brake Pads** (the "Products") that such Products shall be free from defects in materials and workmanship under normal use and proper installation, subject to specific terms, durations, and conditions below. This Limited Warranty is provided exclusively to the Purchaser and does not extend to any subsequent purchasers, end-users, consumers, or third parties, and furthermore shall not apply if a Warranty Allowance agreement for the Products is in effect between Inroble and the Purchaser. The Purchaser is responsible for handling any claims from its own customers or end-users.

Warranty Coverage: The Limited Warranty applies for one (1) year from date of purchase, or thirty thousand (30,000) kilometres use, whichever is first.

This Limited Warranty applies only to Inroble Products properly installed on the vehicle type and application for which they were designed, in accordance with industry standards, manufacturer specifications, and appropriate use.

Sole and Exclusive Remedy: If Inroble determines, at its sole discretion, that a Product is defective in materials or workmanship during the applicable warranty period and the Purchaser complies with the claim procedures herein, Inroble's sole obligation and the Purchaser's exclusive remedy shall be, at Inroble's option: (i) repair of the defective Product; (ii) replacement of the defective Product with a new or equivalent Product; or (iii) issuance of a credit to the Purchaser's account for the original purchase price paid to Inroble (less any applicable restocking charge). No remedy shall include reimbursement for labor, towing, installation, removal, downtime, lost profits, or any other direct or indirect costs incurred by the Purchaser or third parties.

Acceptable Return Conditions: Returns or warranty claims will be processed only if the Product meets one of the following conditions upon inspection by Inroble:

1. **New Products:** Brand new, unused, in original packaging, with hardware included
2. **Defective Products:** Recently installed or lightly used, exhibiting verifiable defects in materials or workmanship (e.g. cracking)
3. **Unused Defective Products:** Manufacturing defects may include foreign materials, delaminations on a new pad, surface breakoffs, etc.

Warranty Exclusions: No warranty coverage or credit shall apply, and returns shall be rejected, in the following cases:

1. Products that display signs of visible handling (e.g., scratches, fingerprints, or marks) rendering them unsaleable, even if never installed
2. Products that display signs of severe overheating (e.g., destroyed binder, glazed surface)
3. Products that display signs of excessive wear, chunking, or other damage inconsistent with standard use
4. Products not purchased directly from Inroble or not bearing Inroble branding
5. Products beyond the warranty period

The warranty shall also not cover any defect, failure, or damage arising from misuse, abuse, neglect, accident, improper application, improper installation, commercial use, modification, towing, racing, competition, off-highway use, overloading, or use in any unintended application or vehicle. This warranty shall only apply specifically to Inroble® Products (non-private label).

The Purchaser must notify Inroble in writing within thirty (30) days after discovery of the alleged defect. The Purchaser may also be required to provide proof of purchase, photos, relevant details, and/or return the Product(s), at the Purchaser's expense, to Inroble for inspection and testing. Inroble reserves the right to deny any claim pending satisfactory inspection.

NO PERSON IS AUTHORIZED TO MODIFY THIS LIMITED WARRANTY IN ANY WAY.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EXCEPT FOR THE LIMITED WARRANTY SET FORTH ABOVE, INROBLE DISCLAIMS ALL OTHER REPRESENTATIONS, WARRANTIES, CONDITIONS, OR GUARANTEES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, ANY SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY THAT LAW.

IN NO EVENT SHALL INROBLE BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, EXEMPLARY, OR LOST PROFITS DAMAGES, INCLUDING WITHOUT LIMITATION COSTS OF LABOR, TOWING, DOWNTIME, BUSINESS INTERRUPTION, OR CLAIMS BY THE PURCHASER'S CUSTOMERS OR THIRD PARTIES, EVEN IF ADVISED OF THE POSSIBILITY THEREOF. INROBLE'S TOTAL LIABILITY SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE PAID TO INROBLE FOR THE PRODUCT IN QUESTION.

This Limited Warranty is governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein. Any disputes shall be resolved exclusively in the courts of Ontario.

Effective January 1, 2026

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